



CARE & MAINTENANCE

Congratulations and thank you for choosing a retractable screen, powered by **Freedom Screens**, the leading provider of retractable screens for windows, doors, and large openings.

To safeguard your investment and ensure your peace of mind, this **Care & Maintenance** guide ensures the longevity of your retractable screen, preserving its functionality and performance for years to come.

To activate your Care & Maintenance guide, please scan the QR code on the back of your **Freedom CleanGlide card** which you would have found in your **Freedom CleanGlide Care Kit** which was provided to you with your installation & follow the instructions or register online at

freedomscreens.com.au/warranty.

Thank you again for choosing **Freedom Retractable Screens**. We're honoured to be part of your home and look forward to exceeding your expectations.

In addition to the Care Kit, please follow the guidelines below to extend the life of your screen and ensure years of worry-free service.

Operating tips:

- Proper use of your screen will ensure longevity of the screen.
- Screens should be retracted into their protective housing when not in use to preserve and extend the life of the mesh.
- Retractable screens are intended to provide reasonable insect control and solar shading – not the retention and/or security of objects, animals, or persons.
- Screens may retract suddenly – for manual retractable screens keep hold of the drawbar or handle during operation.
- Do not push or kick the mesh to release the magnet or latch.
- Wind load will affect the screen's operation. We suggest you keep the screens retracted into their protective housing in windy conditions.

Care and Maintenance tips:

- We recommend a cleaning regime for products that are situated in hazardous environments (E.g. exposure to salt spray and situated within 25 km from the coastline or industrial areas).
- Proper maintenance of your screen will ensure longevity of the screen.
- Ensure tracks are kept free of dirt and debris. Simply vacuum along the track to remove any dirt and debris that may be caught in the track.
- Clean mesh fabric, housing, tracks, drawbar and handle with water, mild detergent and a soft brush or cloth – not with harsh chemicals or a pressure washer.
- Allow mesh to dry before rolling it back up into the housing.

Motorized Screens Specific Instructions:

- Motorized screens should be watched during operation.
- Make sure there are no objects that will prevent the drawbar from lowering.
- If the drawbar is not level, use the remote control to lower the mesh until the drawbar is level.
- Interruption of power may impact motorized unit operation and replace remote control batteries if the light does not illuminate.
- Wind load may affect the screen's operation. Motorized screens should not be operated in high winds more than 20 mph.