



LIMITED WARRANTY FOR YOUR MESH

Warranty for Freedom Retractable Screens components for Mesh Only

Freedom Retractable Screens of Australia hereafter called “The Company” does warrant all its Freedom Screens components to be free from defects in materials and workmanship under normal and proper use for a period of **ONE YEAR for Mesh only** starting from the date of invoice. This warranty is offered to the customer who purchased the screening system from Freedom Retractable Screens Australia PTY Ltd and is extended to the owner of the building at the time when the screen is first installed. This warranty is not transferable unless state or provincial law precludes this, in which case this warranty is valid for five years from original purchase date.

OBLIGATIONS

The Company’s only obligation shall be to replace with the least possible delay, defective components which do not conform to warranty, without any other Indemnity relating to fabrication, installation and re-installation or consequential damages.

The components that are replaced pursuant to the terms of this warranty shall be retained by The Company.

Warranty claims should be initiated promptly upon identifying any defect and must fall within the specified warranty period. To process a warranty claim, please ensure you provide proof of payment along with the original purchaser invoice, containing the unique barcode corresponding to the screen in question. It's important to note that any repairs or replacements conducted under this warranty will not extend the original warranty period.

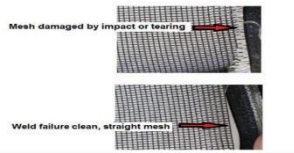
All costs related to the installation and re-installation of the **Freedom Retractable Screens** components covered by this warranty is not the responsibility of The Company.

Our Limited Warranty protects your investment and gives you peace of mind, so you will enjoy your retractable screen for years to come. Please directly contact the distributor who installed your Freedom Retractable screen in the event of any queries or warranty claims. To activate your warranty, please scan the QR code on the back of your **Freedom CleanGlide** care kit which was provided to you with your installation & follow the instructions or register online at freedomscreens.com.au/warranty.



Warranty Inclusions

- Welding of the keder, ensuring its secure attachment to the mesh fabric.
- Guaranteeing the durability and strength of the keder welds against separation or detachment.
- Ensuring proper functionality of the zippers, allowing smooth opening, and closing.
- Covering any defects or malfunctions in the zippers, such as issues with teeth alignment or zipper track damage.
- Providing replacement or repair of defective zippers under the warrant period.



Warranty Exclusions

Freedom Retractable Screens assumes no liability under this warranty for the following:

- DIY installations are NOT covered by this warranty.
- If usage, adaptation, or installation are not in accordance with our written installation and operation instructions.
- If the product has been dismantled or returned with clear evidence of abuse or other damage.
- A strand connecting knot is not considered a defect.
- Any marking that is not visible at distance of 90cm from the screen at normal inspection speed ARE NOT to be considered as defects.
- Defects slight in appearance or non-repeating are acceptable.
- that the Goods will be free from defects in material and workmanship except such defects that are within the normal tolerances set out in the relevant Australian Standards
- Accidental or intentional damage, including incidents where humans or pets walk into the screen during use, as well as wear and tear or abnormal use of the product, are not covered under this warranty.
- The product Care and Maintenance obligations have **NOT** been fulfilled.
- Exclusions from warranty coverage include damage or deterioration resulting from unfulfilled product care and maintenance obligations, such as inadequate upkeep as outlined in the provided maintenance instructions. **(please scan the QR Code found on the back of your Freedom CleanGlide Card located in your Freedom CleanGlide Care Kit).**
- Improper adjustment or operation by the purchaser.
- Fading and deterioration of surface warranty. to extreme exposure to sun, rain, abrasion, heat, and/or cold.
- Damage caused by contamination of screen mesh due to exposure to excessive moisture, construction dust or debris, and aggressive cleaning agents.
- Unauthorized repair or modification.
- Damage caused by misuse, normal wearing of track, brakes, and mesh components, or use other than residential applications, accidents, and "acts of god".